

Limited Warranty

TARKETT WARRANTY OVERVIEW

Tarkett is pleased to offer the world's most-integrated, high-performance flooring system, bringing together design, function and life-safety, leading to enhanced productivity in high-performance environments. All Tarkett products are warranted against manufacturers' defects to ensure high standards of quality, performance and aesthetics.

LIMITED WARRANTY INFORMATION

Section 1: Expressions VCT

Limited 5-Year Commercial Warranty for Manufacturing Defects: Tarkett warrants from the date of purchase for a period of five (5) years of Commercial use that vinyl composition tile and plank flooring products conform to written specifications and are free of manufacturing defects, subject to the terms and conditions specified herein.

The customer must notify Tarkett of any obvious visual defects prior to installation; otherwise this warranty will not apply. If the defect is found and Tarkett is notified in writing prior to installation, Tarkett will replace any defective product, at no charge. If the customer believes the product to be defective after installation, the customer must promptly notify Tarkett and permit an inspection of the product. If, upon inspection, Tarkett determines that the product is defective, Tarkett will replace or repair the defective product at its own cost, subject to the limitations in this warranty, and prorated as follows: Material and 100% Reasonable Labor Costs (Year 1); Material and 50% Reasonable Labor Costs (Year 2); and Material Only (Years 3-10).

Tarkett warrants that the products will not wear through for the warranty period of five (5) years of Commercial use. For claims based on wear-through, the customer must notify Tarkett and permit an inspection of the flooring. If Tarkett determines that the original flooring is worn through, Tarkett will replace or repair the worn flooring at its own cost; however, labor costs will be the customer's responsibility except as provided on the prorated basis described in the prior paragraph.

All Tarkett Commercial Products:

This Limited Warranty applies only for products installed, used and maintained according to the written recommendations and specifications provided by at the time of material purchase.

Warranty Claim Procedure

To be eligible for replacement under this warranty, the customer must file a claim by giving Tarkett written notice of the defect. This notice must be filed immediately, but in no event more than 10 days following discovery of the defect. Notice shall be given to Tarkett at its corporate address of 16910 Munn Road, Chagrin Falls, Ohio 44023. Phone: (800) 899-8916; Fax: (440) 543-5774.

If defective product has been discontinued or is otherwise unavailable, Tarkett reserves the right to select and supply the customer with Tarkett replacement flooring, similar in quality and quantity to the material claimed to be defective.

| SECTION | PRODUCT TYPE | PRODUCT LINES |
|---------|------------------------|--------------------------|
| 1 | Vinyl Composition Tile | Tarkett® VCT Expressions |

Warranty Exclusions

The Tarkett Limited Warranty does not apply to:

- The exact matching of shade, color or mottling
- Any promise made by any salesperson or representative, unless such promise is express and made in a written form
- Tears, burns, cuts or damage due to improper installation or use or improper cleaning agents and maintenance methods
- Labor costs outside of prorated schedule defined in the warranty
- Sales of non-first quality materials, i.e., "seconds," "off goods" or other irregular flooring. Such non-first quality materials are sold "as is."
- Issues associated with the use of adhesives other than those recommended by Tarkett
- Issues caused by moisture or alkali in the subfloor. Pre-installation moisture and alkali testing is required and must be made available to Tarkett upon request.
- Subfloor contamination or markings that bleed through the flooring material causing discoloration or staining
- Problems caused by installation, uses and maintenance that are contrary to Tarkett's specifications, recommendations or instructions
- Material installed with obvious defects not notified to Tarkett prior to installation
- Exterior installations – Tarkett products are designed for interior applications only
- Fading and/or discoloration resulting from heavy sunlight penetration and ultraviolet ray exposure from direct or glass-filtered sunlight
- Damage to flooring products caused by high or spiked heels, improper protectors/casters or furniture rests. Some rolling-type casters on furniture or appliances may damage resilient flooring. Warranty as to the suitability of the factory-installed casters rests with the furniture or appliance manufacturers. Casters must be suitable for use on resilient flooring to avoid warranty exclusions.
- Damage to flooring products from pallet jack and tow-motor traffic
- Premature wear or deterioration from spikes and skate blade exposure
- Variations in color or embossing between products, photography or printed color illustrations
- Additional expense associated with overtime, replacing or moving appliances or furniture, business interruptions, loss of use or other related costs associated with the replacement of the flooring

Warranty Disclaimer

Tarkett MAKES NO WARRANTIES WHATSOEVER, EXPRESS OR IMPLIED WITH RESPECT THERETO, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

These warranties are in lieu of any other warranty expressed or implied. Tarkett shall not be liable for any incidental or consequential damages which may result from a defect or whether based on breach of express or implied warranty, negligence, strict liability or any other legal theory, except where the exclusion or limitation of incidental or consequential damages is prohibited by state law. These warranties provide specific legal rights; these and other rights may vary from state to state. To learn the legal rights in a specific state, consult the local or state Consumer Affairs Office or the State Attorney General.

All of the above is for reference only – for the latest product-specific information regarding warranties, installation and maintenance, please visit tarkettna.com.